OOBA Security Set-Up

1. You will begin with a Get Started page.

AUTHENTICATION SETUP
Passwords are becoming increasingly easy to compromise. They can often be stolen, guessed, and hacked. Our new enhanced authentication improves the security of your online accounts by using your phone to verify your identity. This prevents anyone but you from accessing your accounts, even if they know your password.
You'll enter your username as usual, then use your mobile device to verify that it's you before entering your password.
LET'S GET STARTED →



2. You will need to enter your 10 digit phone number, a nickname for your device, and choose your OS.





3. You will then be prompted to verify your device.





4. You will receive a call or text with a verification code based off the option you choose.

- The phone call verification will come from 888-226-6063.
 - It will sound like this: "Welcome to Two Rivers Bank & Trust. A login to your digital banking has been initiated. If you were not expecting this call, please hang-up. Otherwise, press any key to login."
 - Once any key is pressed, you are logged in automatically.
- The text verification will look like the image below, but it may come from a different number than the one displayed.





5. Then, you will be asked to enter the verification code.

	E
PHONE NUMBER	
NICKNAME	
TEXT MESSAGE ON	Yes
DEVICE SELECTED	Android
Enter the verification code that you received bel	OW:
VERIFICATION CODE	
Didn't get a message? Resend Ver	fication Code
Enter the wrong phone number? Start	the process over
	÷



6. If you have a smartphone, you will be given the opportunity to download an OOBA or Out of Band Authentication app from DUO.

Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but we strongly recommend that you use Duo Mobile to authenticate quickly and easily.

WHY USE DUO MOBILE?

- It's fast & easy one click Approval/Denial
- Works in any country
- Doesn't require cell service

INSTALL THE APP

Select "User Duo Mobile" and receive two text messages:

 The first message will contain a link to install the Duo Mobile app. Please click the link to install the app.

 The second message will contain a link to activate your account. Please click the link to activate your account in the Duo Mobile app.

USE DUO MOBILE



7. If you choose to download the DUO Mobile app, you will be sent 2 links via text to download and verify the app.





8. If you choose to download the DUO Mobile app, the popups will look like this.

10:22	ail 5G 🔳
TIME SENSITIV Verify your ide	/E ntity
Are you logging 546 - Auth?	in to
SELECT A DEVICE	
Aimee Remember Device	*
CONFIRM VIA	0
We need to confirm that you have access device by sending a passcode via a third- via text message, or we can call the devic	to the selected party application or e.
Nobile App Passcode	2
Push via Text	
Please use the Duo mobile app to a SUBMIT	pprove this login.

