



Good Neighbors Club News

May & June, 2021

Hello GNC Friends!

Announcement- Our Main Bank and all Two Rivers bank branches are now open! Hooray! Spring has arrived and with it a renewal of the earth, as well as our spirits, after the last year of staying in and staying home. It's so wonderful to breath warm air and see nature wake up with the beautiful trees, scrubs and flowers.

I have added a new Featured Staff Member to our newsletter. This month we are featuring Linda Springsteen from our Mediapolis Branch. Many of you will certainly recognize her if you go to that branch. She's the one with the big smile! We would like to applaud Linda for her years of service. She does a fantastic job managing this branch. Stop by Mediapolis and see her and our other great staff members.

I'm sure that many of have received your covid shot and are feeling safer and able to go out and about now. This is terrific news! However, there are others who feel that it isn't quite safe enough yet. "We are all ready to get back to normal and travelling is normal for many of us. Progress is being made with vaccinations, however, we are not out of the woods yet. Therefore, we are still in a travel pause with our Good Neighbors Club program. When it is safe for all, we hope to return to our fun travel opportunities", Shane Zimmerman, President Two Rivers Bank & Trust. So at this time, we do not have any trips or events scheduled for 2021.

While I was working from home this past year, I could see what retirement might look like. I did enjoy it, even though I missed seeing people. Two Rivers has been my home away from home for 44 years and yes, I was just 16 when I started here! Ha! Ha! I have decided that it's time for me to retire from "the greatest job at the bank." It has been an absolute joy and pleasure to have been your club director for the last 21 years. That is all due to you my wonderful customers and the great employees I have worked with over the years. I am planning to work until the end of May to wrap up a few things and say goodbye to my friends. From June through September, I will be helping part-time with the 2021 Paint-A-Thon. After that, you will find me fishing, golfing, reading, travelling, playing with the grandkids and living the carefree life of a retiree! I also want to announce that my friend and co-worker, Terri Miller who has worked through Hope Haven and with me at the bank for 23+ years is also going to retire. Terri has done many jobs for the Good Neighbors and other departments at the bank. We want to thank her for her hard work and dedication. (See picture on back)

Thank you so much for your friendship and loyalty over the years. I hope that you continue to support the Good Neighbors Club in the future. Feel free to come and see me before I go and maybe we can get in a few more hugs!! I wish you all the best, enjoy life and keep travelling!

Thought for the month- Those who have shown us love, brought us joy, and made us laugh have given us the lasting gifts of a beautiful life- and blessed our memories forever.



RENEE ZAISER

Call 888-226-6063 www.tworivers.bank

Burlington, Mediapolis, Mt. Pleasant, Ankeny, West Des Moines, Coralville, Iowa City, and Keokuk or stop by these locations these locations to ask about the club!





FEATURED STAFF MEMBER



Linda Springsteen Sr. Branch Manager—24 Years **Mediapolis Branch**

What do you like about your job?:

Being able to be part of a great community where we get to know our customers on a personal level and helping them with their financial needs, the best way we know

Favorite Place you would like to travel to: Alaska

Favorite Saying or quote:

When you focus on the good, the good gets better!

WELCOME TO OUR NEWEST CLUB MEMBERS!

Robin Poole, John Poole, Melanie A. Richardson, Mark D. Richardson, Dawn Renee Kelley

All 2021 Trips & Events have been put on pause due to Covid 19

If you need to order checks or have any questions concerning the Good Neighbors club.

please contact Crystal DeLap at 319-753-9180

WE ARE PROUD TO ANNOUNCE THE PAINT-A-THON IS "ON" FOR 2021!

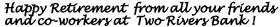
Two Rivers Bank & Trust, Community Action of SEI, and Diamond Vogel will again sponsor this great Community event. This year's Paint-A-Thon will be September 7-11th. If you know someone in need of their house being painted, and they qualify, please contact Mr. Jim O'Neill at 319-572-1176.





TERRI MILLER IS RETIRING!!!

Terri has worked for Two Rivers for over 23 years! We thank you for your hard work and dedication. We will miss you very much here at the bank. Wishing you all the best!!





THE MANY BENEFITS OF eSTATEMENTS

eStatements are a great way to help our environment by reducing paper use.

Are you aware of the benefits of using our eStatements option? Our eStatements allow you to get all the information you need, for any of your accounts here at Two Rivers Bank & Trust. This is a FREE service we provide and a convenient option with many great benefits!

Benefit #1: Reduces the risk of identity theft by delivering your eStatement securely to your inbox instead of your mailbox.

Benefit #2: You have quicker access to your statement. We send you an email to let you know when it's ready. *You must provide a valid email address to receive an emailed notification.

Benefit #3: No need to keep files for all your statements for the different accounts you have with us. Statements will be available for 24 months.

Benefit #4: They are environmentally friendly. No paper means no trees are used to produce your eStatements.

So why not take advantage of our FREE eStatement option? For a detailed instructional video for signing up for eStatements visit: https://www.tworivers.bank/personal-banking/convenience-services/electronic-statements/

If you have any questions or concerns, please don't hesitate to contact our customer service at 888.226.6063.

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